

# General Terms and Conditions

## GENERAL TERMS AND CONDITIONS

### GENERAL TERMS AND CONDITIONS OF PURCHASE

#### 1) BASIC PURCHASE CONDITIONS

##### 1.1. Information about the operator of the online store

**Seller:**

GOLDFILLED SRO

Tax ID: SK2121691649

##### 1.2. Buyer

Anyone who uses the provider's internet service, meaning anyone who registers on the provider's website and/or purchases goods through this platform, or uses the provider's online platform.

#### 2) PURPOSE, PUBLICATION AND SCOPE OF THE PURCHASE CONDITIONS

##### 2.1.

The provider has established the purchase conditions in order to define the rights and obligations of the provider and the buyer, as well as other important circumstances related to online purchasing.

##### 2.2.

The purchase conditions regulate the general conditions of the legal relationship between the provider and the buyer. For matters not covered by these conditions, the substantive laws of the Republic of Hungary apply, particularly the Civil Code and other applicable legal regulations.

In case of a dispute, the seller and the buyer agree on the jurisdiction of the courts of the Slovak Republic and the application of Slovak substantive and procedural law.

##### 2.3.

The provider informs buyers about news and changes through its website. The provider reserves the right to unilaterally modify these conditions, and such changes become effective within 8 days after publication on the website.

If the customer continues to use the provider's services after the changes are published, it is considered acceptance of the changes.

The purchase conditions remain valid as long as the provider offers online purchasing services.

#### 3) PURCHASE CONDITIONS UNDER WHICH THE PROVIDER OFFERS ONLINE SHOPPING SERVICES

##### 3.1.

These conditions apply to all buyers. By using the provider's online shopping service, the buyer unconditionally and irrevocably accepts these conditions.

The contract is valid only within the territory of Hungary, meaning the delivery address and billing address must be within Hungary.

##### 3.2.

For the purposes of this contract, the buyer is a natural person who interacts with the provider's online platform and bears personal responsibility for all related activities, regardless of whether they logged in with their password or acted as a client of the provider.

Using the provider's online shopping service constitutes acceptance of these conditions.

##### 3.3.

The provider does not take responsibility for the accuracy or truthfulness of information published on the online platform.

##### 3.4.

The provider is not responsible for any direct, indirect, incidental or consequential damages or loss of profit, including but not limited to loss of data, program failures, loss of business or reputation, or any damage or loss resulting from the use or inability to use the provider's online platform or online shopping service.

The provider is not responsible for damages caused by circumstances beyond its control.

##### 3.5.

The provider's online platform is accessible both domestically and internationally. However, the purchase conditions apply only to orders with a delivery address within Hungary and a billing address in Hungary.

##### 3.6.

The provider reserves the right to cancel orders and delete data if there are doubts regarding their authenticity.

Payments for orders are accepted up to a maximum amount of **390 CAD**, while orders exceeding this amount are subject to individual evaluation.

#### 4) ORDER AND CONCLUSION OF THE CONTRACT

##### 4.1.

###### 4.1.1.

Purchases on the website are possible **without registration**.

##### 4.2. Submitting an Order

###### 4.2.1.

The buyer may submit an order through the **goldfilledstyle.com** website by adding selected products to the cart, entering the required delivery and billing information, and selecting the payment and delivery method.

Adding products to the cart does not mean the order has been submitted.

###### 4.2.2.

After accepting these conditions, the buyer selects the payment method, and on the next page the order will be confirmed.

#### **4.2.3.**

The buyer declares that the provided information is accurate and agrees that the provider may use this information for the purpose of processing the order, including contacting the buyer if necessary.

The buyer agrees to pay the order amount using the selected payment method. Otherwise, the provider may refuse to process the order.

### 4.3 Order Confirmation and Conclusion of the Contract

#### **4.3.1.**

The provider confirms the order by email.

The contract between the provider and the buyer is concluded at the moment when the buyer receives the order confirmation email.

The automatic message received immediately after submitting the order is informational and does not constitute order confirmation.

#### **4.3.2.**

The concluded contract is considered written documentation and is archived in the form of an invoice for **6 years**.

#### **4.3.3.**

If the provider cannot deliver the products ordered by the buyer, the provider undertakes to inform the buyer and refund the order amount within **7 days** if it has already been paid.

The buyer and provider may also agree to postpone or modify the fulfillment of the order.

### 5) CUSTOMER SERVICE, COMPLAINT HANDLING, LEGAL PROTECTION

#### **5.1.**

European Union consumer protection regulations apply (including but not limited to rules regarding warranties, liability for defects, and withdrawal from contracts).

#### **5.2.**

If customers have questions, problems, or complaints, they may contact our team through the **Customer Service** section of the website.